

Family Violence Intervention Orders for Children and Young Adults:

Stage 2 – Participation in Court Proceedings

People you can talk to for help



There is help available if you need it. This is a list of organisations that can help you and the kind of support they can give.

You can find other organisations on our website:

lawreform.vic.gov.au/family-violence-get-support-or-legal-advice



The Orange Door provides help and support for adults and children who have experienced family violence, as well as to families in need of support with the wellbeing and development of children.

Phone: 03 9429 9266

Website: orangedoor.vic.gov.au

Support near you:

orangedoor.vic.gov.au/support-near-you



Berry Street offers free specialist family violence services to victim survivors, including LGBTIQ+ people and children who have experienced any form of family violence.

Phone: 03 9429 9266

Website: berrystreet.org.au

Send an online enquiry: berrystreet.org.au/contact-us/contact-form



Victoria Legal Aid provides free legal advice and representation for victim survivors as well as respondents.

Phone: 1300 792 387
(8am – 5pm weekdays)

Website: legalaids.vic.gov.au

Online chat: legalaids.vic.gov.au/speak-to-us#how-to-start-a-chat
(8am – 6pm weekdays)



Youthlaw is a free statewide legal service for anyone aged 25 and under. Youthlaw also provides legal information to adults working with or assisting young people, including parents and guardians, siblings, youth workers, etc.

Phone: (03) 9113 9500
(9am – 5pm weekdays)

Email: legal@youthlaw.asn.au

Website: youthlaw.asn.au

Online contact form (as a lawyer):
youthlaw.asn.au/free-legal-advice-for-young-people/ask-a-lawyer/



1800RESPECT provides information and a confidential counselling and support services for people impacted by domestic, family and sexual violence nationwide (24 hours a day, 7 days a week).

Phone: 1800 737 732

Text: 0458 737 732

Website: 1800respect.org.au

Online chat: 1800respect.org.au/online-chat-1800respect

Video call: 1800respect.org.au/video-call-1800respect (9 am – 12 am, 7 days a week)



If you are deaf or find it hard to hear or speak to hearing people on the phone, you can contact 1800RESPECT via the National Relay Service on 1800 555 677



Kids Helpline provides free and confidential counselling via phone and webchat for young people aged 5 to 25 (24 hours a day, 7 days a week).

Phone: 1800 551 800

Website: kidshelpline.com.au

Online chat (counselling):
kidshelpline.com.au/get-help/webchat-counselling



Lifeline Australia is a national charity which provides all Australians experiencing emotional distress with access to crisis support and suicide prevention services (24 hours a day, 7 days a week).

Phone: 13 11 14

Text: 0477 13 11 14

Website: lifeline.org.au

Online chat (support): lifeline.org.au/crisis-chat



Frontyard Youth Services provides services for young people aged 12 to 25 years who are experiencing homelessness, are at risk of homelessness, are disengaged or require support to make decisions about the future.

Phone: 03 9977 0077 or 1800 800 531
(Monday - Friday 9am - 8pm,
Saturday and Sunday 10am-6pm)

Email: frontyard@mcm.org.au

Website: mcm.org.au/services/homelessness/frontyard

Online enquiries: mcm.org.au/services/homelessness/frontyard/contact-frontyard



Safe Steps Victoria provides 24/7 specialist family violence support service. Safe Steps also runs the Disability and Family Violence Crisis Response Initiative (DFVCRI) to assist victim-survivors with a disability who are experiencing family violence to access the services and supports they need to stay safe, quickly.

Phone: 1800 015 188 (available 24/7)

Email: safesteps@safesteps.org.au

Web Chat: safesteps.org.au/live-chat/ (available Mon-Fri, 9am - midnight)

Website: safesteps.org.au



Djirra provides legal support, counselling, social work, and cultural, wellbeing and social activities for First Peoples women experiencing family violence in Victoria.

Phone: 1800 105 303 (free call)

Website: djirra.org.au/who-we-are/



VALS (Victorian Aboriginal Legal Service)

is an Aboriginal Community Controlled Organisation (ACCO) which provides culturally capable and trauma-informed legal services for Aboriginal people of all ages and genders.

Phone: 1800 064 865

Website: vals.org.au

Online enquiries: vals.org.au/about-legal-services/



Rainbow Door is a free specialist LGBTQIA+ helpline providing information, support, and referrals.

Phone: 1800 729 367

Text message: 0480 017 246

Email: support@rainbowdoor.org.au

Website: rainbowdoor.org.au/home



InTouch Multicultural Centre Against Family Violence

provides a state-wide specialist family violence service that works with women from migrant and refugee backgrounds.

Phone: 1800 755 988

Website: intouch.org.au



If you require an interpreter, you can use the Translating and Interpreting Service (TIS National) by calling 13 14 50.

